

Ridgeline Home Services

Pilot days 1 to 21

Every number in this sample is illustrative and belongs to a fictional business. A real report counts only what the assistant logged in the client's environment. It does not estimate hours or dollars saved.

Messages triaged

412

Drafts produced

138

Drafts approved as
written

97

Tasks created

44

Scheduled job runs

63

Approvals requested

51

Escalations to a person

9

Tool spend

\$31.40

Integration health

Gmail: Healthy

Google Calendar: Healthy

Token expiry: Renewed day 14

Jobs that ran

Overnight voicemail and form sweep

Daily ops brief

Estimate follow-up

What we improved

Tightened estimate follow-up timing after 6 drafts were edited to say the same thing.
Added the after-hours pricing rule to memory after 3 escalations asked about it.
Stopped drafting replies to vendor newsletters.

What we recommend next

Move to Pro so booking changes go through one-tap approval.
Connect the field service system when that integration leaves roadmap.
Keep damage claims and refunds escalated. Do not automate them.

Plan fit

Basic: \$1,500 setup (\$0 after Pilot credit) + \$500/mo
Pro: \$3,000 setup (\$1,500 after Pilot credit) + \$1,000/mo
Max: \$5,000 setup (\$3,500 after Pilot credit) + \$2,000/mo